

## Privacy Policy – SMS Communications

### 1. How We Use Your Information for SMS Communications

By providing your phone number and opting in to receive SMS messages, you consent to receive text messages from **Baypillar Property Restoration** related to customer service updates, account notifications, appointment reminders, promotional offers, and other business communications. These messages may be sent via our SMS service provider and may include automated messaging. Message frequency may vary depending on the type of communication. For example, you may receive up to 1 SMS messages per week (5 per month) related to an order update, appointment, and answers to your inquiry.

### 2. Opting In & Opting Out of SMS Messages

Opt-In: You may opt-in to receive SMS messages by signing up through our website (<https://humansocietytampa.org/contactus>), during account registration, or by explicitly requesting SMS updates via customer support.

Opt-Out: You can opt-out at any time by replying STOP to any SMS message from us. Once you opt-out, you will no longer receive SMS messages, except for essential administrative notices.

Help & Support: If you need assistance, reply HELP to any message or contact our support team at [baypillar.com](http://baypillar.com) or (813) 398-0355.

### 3. Message & Data Rates May Apply

Standard message and data rates may apply based on your mobile carrier's plan. You are responsible for any fees related to SMS communications.

### 4. Third-Party Disclosure

We do not sell, rent, or share your SMS consent data with third parties for marketing purposes. However, we may use third party providers to facilitate SMS delivery. Our Service Provider and other service providers we work with are contractually obligated to protect your data.

### 5. Data Security & Retention

We take appropriate security measures to protect your personal information. SMS consent records may be retained for compliance purposes but will not be stored longer than necessary.

## 6. Changes to SMS Policy

Baypillar Property Restoration reserves the right to update this SMS policy at any time. Updates will be posted at [baypillar.com/privacy-policy](http://baypillar.com/privacy-policy) with an updated "Last Updated" date.

For any questions regarding this policy, contact us at [info@baypillar.com](mailto:info@baypillar.com) .

For assistance, text HELP or visit our website at [baypillar.com/contactus](http://baypillar.com/contactus) for privacy and policy terms at [baypillar.com/privacy-policy](http://baypillar.com/privacy-policy)

## Terms & Conditions – SMS Messaging

### 1. Consent to Receive SMS Messages

By opting in to receive SMS messages from Baypillar Property Restoration, you agree to these terms and conditions. Message frequency may vary. Messages are sent through mobile carriers. Standard message & data rates may apply.

### 2. Opt-Out & Cancellation

You may cancel SMS services at any time by replying STOP to any text message received from us. After opting out, you will receive a final confirmation message stating that you have been unsubscribed.

### 3. User Responsibilities

You must be at least 18 years old or have parental consent to receive SMS communications. You agree not to use our SMS services for any unlawful or prohibited purposes.

### 4. Disclaimer of Liability

Baypillar Property Restoration is not responsible for:

Delays, message failures, or undelivered messages caused by mobile carriers.

Messaging interruptions due to carrier filtering, network outages, or other technical issues beyond our control.

## 5. Changes to SMS Terms

**Baypillar Property Restoration** reserves the right to change, modify, or terminate SMS services at any time without notice. Any updates will be reflected at [baypillar.com/privacy-policy](http://baypillar.com/privacy-policy).

For more information, contact us at [info@baypillar.com](mailto:info@baypillar.com) or (813) 398-0355.

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